



County of Los Angeles CHIEF EXECUTIVE OFFICE

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Chief Executive Officer

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May 31, 2016

ADOPTED

BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES

19 May 31, 2016

LORI GLASGOW
EXECUTIVE OFFICER

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

APPROVAL OF INFORMATION TECHNOLOGY FUND TO PURCHASE AND IMPLEMENT AN ENTERPRISE MOBILITY SUITE SOLUTION (ALL SUPERVISORIAL DISTRICTS) (3 VOTES)

SUBJECT

The Chief Executive Officer (CEO) is requesting Board approval and authorization to utilize \$1,446,000 from the County's Information Technology Fund (ITF) to purchase and implement an Enterprise Mobility Suite (EMS) solution.

IT IS RECOMMENDED THAT YOUR BOARD:

1. Approve and authorize utilization of \$1,446,000 from the ITF to purchase and implement an EMS solution to manage mobile devices, and protect County applications and content; and
2. Authorize the Director of Internal Services, as the County's Purchasing Agent, to establish a three-year Master Agreement for EMS.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

The ITF was established to fund Countywide or multi-departmental technology projects that improve the delivery of services to the public, generate operational improvements to one or more departments or programs, and improve inter-departmental or inter-agency collaboration.

"To Enrich Lives Through Effective And Caring Service"

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Intra-County Correspondence Sent Electronically Only**

This request seeks Board authorization to utilize ITF funding in the amount of \$1,446,000 to purchase and implement an initial set of 15,020 licenses of an EMS solution across County departments. The EMS solution will be deployed using the County's infrastructure for Office 365 and will be used to manage County department mobile devices, e.g. smartphones and tablets, applications and data.

EMS will prevent unauthorized access to enterprise applications and/or County data on mobile devices, including those that store regulated data (e.g., Health Insurance Portability and Accountability Act (HIPAA), Personally Identifiable Information (PII), and confidential or sensitive data. The EMS solution is comprised of:

- Intune Mobile Device Management to manage mobile devices and applications, and protect County data;
- Active Directory Premium Services to manage identities of authorized users; and
- Digital Rights Management to encrypt and protect the distribution and sharing of regulated data, e.g. HIPAA and PII.

IMPLEMENTATION OF STRATEGIC PLANNING GOALS

The recommendation is consistent with the principles of County Strategic Plan Goal 1 - Operational Effectiveness: Maximize the effectiveness of processes, structure, and operations to support timely delivery of customer-oriented and efficient public services.

FISCAL IMPACT/FINANCING

The requested ITF funding in the amount of \$1,446,000 will be used to purchase and implement 15,020 EMS subscription licenses for the first year. The annual subscription costs for subsequent years will be funded by participating departments' operating budgets.

The three-year EMS Master Agreement, established by Internal Services Department (ISD) will allow departments to purchase EMS based on the lowest solicited price of \$52.31 per user per year.

FACTS AND PROVISIONAL/LEGAL REQUIREMENTS

There are no legal requirements or prohibitions to the recommended actions.

CONTRACTING PROCESS

On February 12, 2016, the ISD released a Request for Bid (RFB) for EMS, for which seven proposals were received. Subsequently, on February 25, 2016, the County completed its evaluation of the bids and made the award to the lowest qualified bidder, En Pointe Technologies.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

EMS is a Countywide solution that will prevent unauthorized access to County applications and County data on mobile devices, while establishing and maintaining a consistent information security and privacy baseline across all County departments. The solution will leverage existing Office 365 infrastructure managed by Internal Services and allow department system administrators to manage their mobile devices and applications.

CONCLUSION

Upon your Board's approval, the Executive Officer, Board of Supervisors, is requested to return one (1) adopted stamped Board letter to the Chief Executive Officer.

The Honorable Board of Supervisors

5/31/2016

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Respectfully submitted,

A handwritten signature in black ink, appearing to read "Sachi A. Hamai". The signature is written in a cursive, flowing style.

SACHI A. HAMAI

Chief Executive Officer

SAH:JJ:FAD:PL:pa

Enclosures

c: Executive Office, Board of Supervisors
County Counsel
Acting Chief Information Officer

**Enterprise Mobility Suite
Information Technology Funds
Itemized Cost**

ACTIVITY	QUANTITY	TOTAL COST	DESCRIPTION
Software Licenses	15,020	\$786,000	Covers all County Departments tenants (A, B, C) within Microsoft Office 365 solution.
Professional Services		\$600,000	Services obtained from project initiation thru to implementation completion.
Professional Services - Contingent		\$60,000	Contingency allocation of 10%.
		\$ 1,446,000	